Updating the firmware on the Partizan devices.

Special Firmware Update Service is deployed based on Partizan Device Manager. All firmware types are divided into two groups:
1. General firmware will support operation in such applications as Partizan Pro, Partizan CMS and Partizan ACM.
2. Cloud firmware will support special cloud connection protocol required for operation and recording of device in all Partizan Cloud Storage applications.

Important! Before using the device, you have to decide on its main purpose and download the appropriate firmware. Camera with general firmware cannot be connected to Partizan Cloud Storage. Camera with cloud firmware is only compatible with Partizan Cloud Storage applications for PC and mobile devices, and it cannot be connected to standard applications, such as Partizan Pro.

The Firmware Update Service in Device Manager is represented by two buttons in "Maintenance" section. Each of the buttons downloads from the update server the appropriate firmware:

If the firmware for your device is in the database, the latest firmware version will be downloaded and installed automatically. After that, the device will restart automatically. Settings of the device itself after firmware update remain unchanged.
If there is no firmware for your device in the database, the system will automatically send a request to the Development Department of Partizan Security, whereupon it will be generated and loaded into the database within the period of up to 3 working days.

**Factory reset.**

To reset to factory settings, you need to go to "Maintenance" item and select "Reset".

*Factory reset*